



Managed backup

Simplify the off-site back-up and retrieval of your corporate data.

Your data is becoming more complex and widely dispersed. So deploying a regular, reliable backup solution with easy, fast retrieval is a growing challenge. Managed backup delivers an automated solution, complete with centralised visibility and control, right across your organisation. Irrespective of location and device, end users are unaware of backups taking place. Backups are space efficient, with improved data transfer rates. They run at the frequency you need with swift and easy retrieval and full support.

Talk to our experts, whose knowledge and experience has been gained throughout a wide range of implementations.

Benefits of managed backup

- Fully encrypted, military grade security reduces the risk to your organisation
- Reduce the burden on internal IT resources and improve the service to your organisation
- Pay-as-you-go to reduce capital expenditure and allow for predictable management of operational costs

Threats

- Loss of data
- Failed restores
- Costly upkeep
- Unreliable systems
- Compliance
- Cost of downtime

Key features

Secure	All data is transmitted and stored in industry-leading encrypted formats, and stored exclusively in UK-based data centres
Archive	Affordable long-term archiving that meets regulatory compliance rules is available through our managed backup service
Flexible	Recover your data from a point in time, whether it is just one file or a full system restore
Managed	Client settings can be changed centrally using remote command functionality. Role-based access can be used to restrict the level of control and an audit trail tracks changes made by different users

Overview

Initial data assessment and backup plan	Assess critical data and develop a comprehensive backup plan
Backup deployment	Set-up and deployment across specified devices
Secure backup	Backups are encrypted for transmission and off-site storage
Backup performance	Backup time, errors and size are monitored and reported
Backup alerts and reporting	Frequent health reports are provided on the backup and data sets
Backup software updates	Automatic updates are managed through installed agents
Scheduled backup	Flexible scheduling to selectively backup data at a frequency and timing to suit
Restoration of data	Fast, easy and self-service restoration of user data to file and folder level. Individual database and full systems are restorable to alternative OS and system hardware.

Optional

Device recovery	Specified devices can be covered under the disaster recovery support option.
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This managed solution forms a key part
of our disaster recovery service

“75% of small and midsize businesses rank data as
the most significant risk”

Applied Research Institute

Be prepared, keep critical data safe with fully automated, secure online backup. **Talk to us about the managed backup service you need.**



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